

Privacy and Policy

JWV LLC, a Rhode Island Limited Liability company doing business as JWV Solutions and its divisions, subsidiaries, and business segment groups.

Effective Date: August 1, 2025

1. Information We Collect

We collect only the personal data necessary to manage user experience, process orders and provide customer service—such as your name, email address, phone number, billing address, shipping address, and order details.

2. How We Use Your Information

Fulfill and manage your orders

Communicate with you about your purchases

Provide support, if needed

Communicate via email regarding announcements about new product releases, blog posts, sales, discounts, or offers, and product updates. You may unsubscribe from the mailing list at any time, although in doing so, you will no longer receive emails regarding updates to products you have purchased.

3. Cookies and Tracking Information

We use cookies on our site to store your preferences. Cookies do not tell us your personal information unless you provide the information by creating an account. Cookies allow us to monitor site usage and easily make changes catered to your needs. You can reset your browser to refuse all cookies; however, some website features or services may not function properly without cookies.

4. No Sharing with Unrelated Third Parties

We do not sell, rent, or share your personal information with any unrelated third parties. We only share information with our internal staff or trusted service providers on a strictly need-to-know basis to fulfill your order (e.g., payment processor, shipping carrier), all of whom are contractually bound to keep your data confidential.

5. Data Security & Retention

We take reasonable measures to protect your data through secure servers and encryption. We retain your information only as long as necessary to fulfill orders, provide customer service, or comply with legal obligations.

6. Your Rights

You have the right to review, correct, or request deletion of your personal data at any time. Please contact us at sales@jwv-solutions.com to make such requests.

7. Changes to This Policy

We may update this policy occasionally. We'll note the Effective Date at the top to reflect any changes.